

Eidgenössische Technische Hochschule Zürich Swiss Federal Institute of Technology Zurich

#### Chapter 1: Distributed Information Systems

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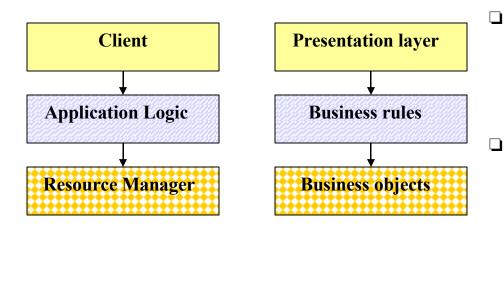
#### Contents - Chapter 1

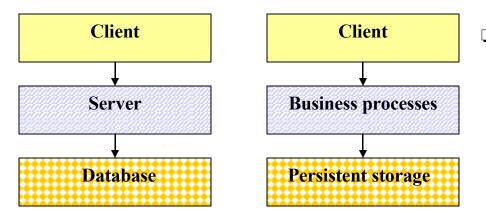
- Design of an information system
  - $\rightarrow$  Layers and tiers
  - → Bottom up design
  - → Top down design
- □ Architecture of an information system
  - → One tier
  - → Two tier (client/server)
  - $\rightarrow$  Three tier (middleware)
  - $\rightarrow$  N-tier architectures
  - → Clusters and tier distribution
- □ Communication in an information system
  - → Blocking or synchronous interactions
  - → Non-blocking or asynchronous interactions

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#### Layers and tiers





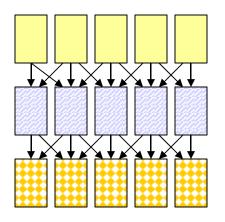


- <u>Client</u> is any user or program that wants to perform an operation over the system. Clients interact with the system through a <u>presentation layer</u>
- The <u>application logic</u> determines what the system actually does. It takes care of enforcing the business rules and establish the business processes. The application logic can take many forms: programs, constraints, business processes, etc.
- The resource manager deals with the organization (storage, indexing, and retrieval) of the data necessary to support the application logic. This is typically a database but it can also be a text retrieval system or any other data management system providing querying capabilities and persistence.

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#### A game of boxes and arrows



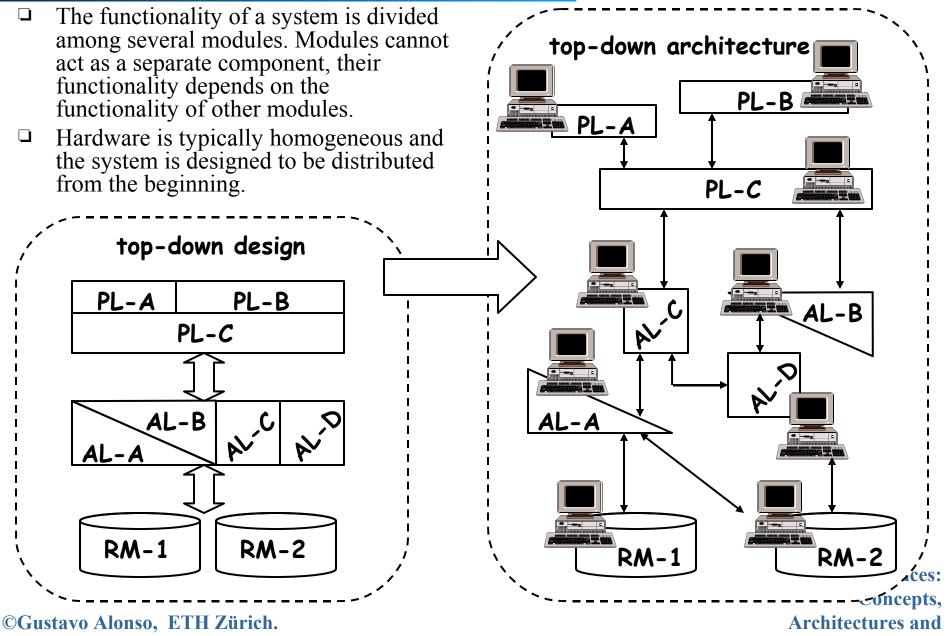


There is no problem in system design that cannot be solved by adding a level of indirection. There is no performance problem that cannot be solved by removing a level of indirection.

- Each box represents a part of the system.
- Each arrow represents a connection between two parts of the system.
- The more boxes, the more modular the system: more opportunities for distribution and parallelism. This allows encapsulation, component based design, reuse.
- The more boxes, the more arrows: more sessions (connections) need to be maintained, more coordination is necessary. The system becomes more complex to monitor and manage.
- The more boxes, the greater the number of context switches and intermediate steps to go through before one gets to the data. Performance suffers considerably.
- System designers try to balance the flexibility of modular design with the performance demands of real applications. Once a layer is established, it tends to migrate down and merge withces: lower layers.

## Top down design







#### Top down design

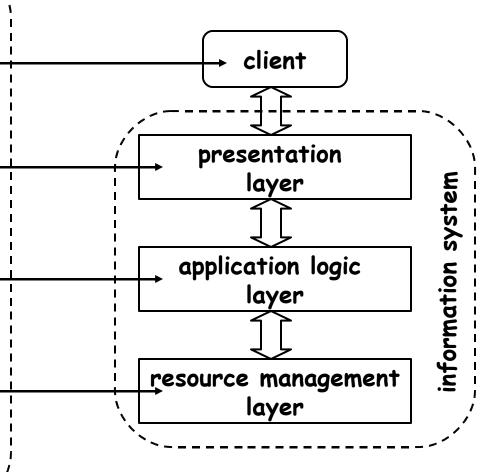
top-down design

1. define access channels and client platforms

2. define presentation formats and protocols for the selected clients and protocols

3. define the functionality necessary to deliver the \_\_\_\_\_ contents and formats needed at the presentation layer

4. define the data sources and data organization needed to implement the application logic

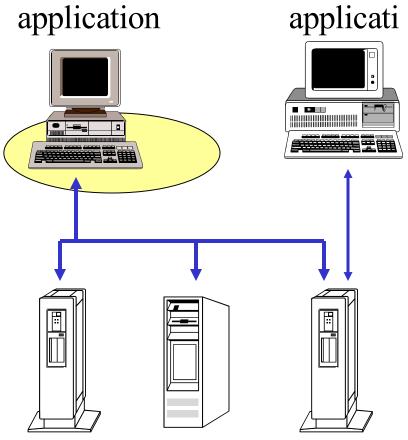


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#### Bottom up design



New application



Legacy

Legacy systems

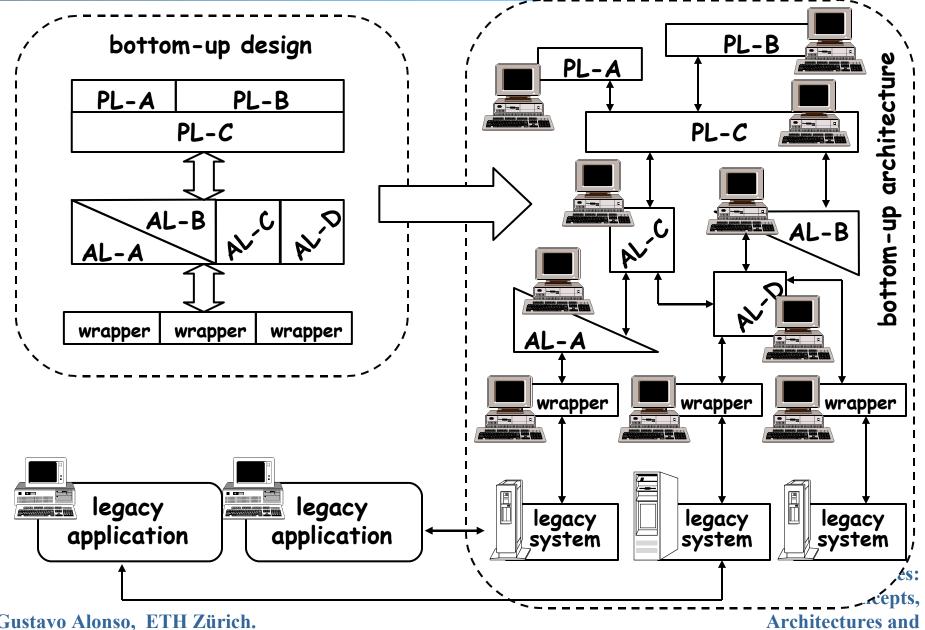
 In a bottom up design, many of the basic components already exist. These are stand alone systems which need to be integrated into new systems.

- The components do not necessarily cease to work as stand alone components. Often old applications continue running at the same time as new applications.
- This approach has a wide application because the underlying systems already exist and cannot be easily replaced.
- Much of the work and products in this area are related to middleware, the intermediate layer used to provide a common interface, bridge heterogeneity, and cope with distribution.

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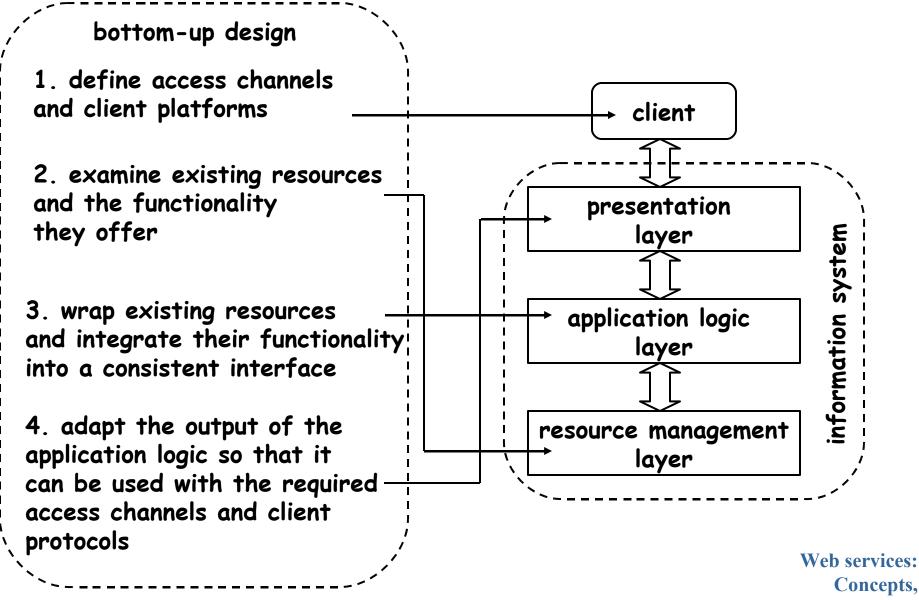
#### Bottom up design





#### Bottom up design



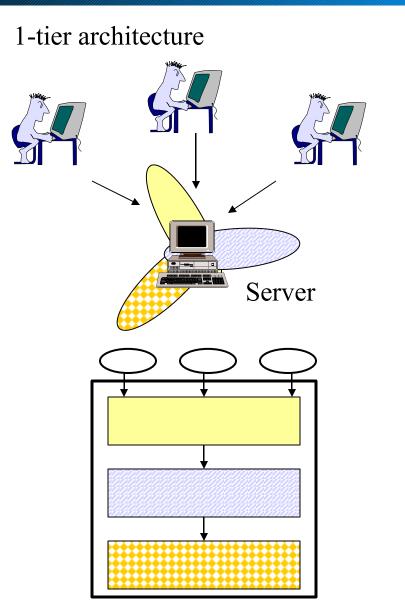


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Concepts, **Architectures and** 

# One tier: fully centralized



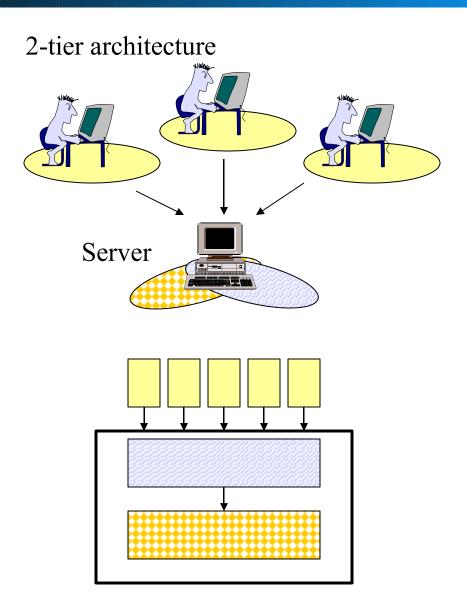


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- The presentation layer, application logic and resource manager are built as a monolithic entity.
- Users/programs access the system through display terminals but what is displayed and how it appears is controlled by the server. (These are "dumb" terminals).
- This was the typical architecture of mainframes, offering several advantages:
  - → no forced context switches in the control flow (everything happens within the system),
  - → all is centralized, managing and controlling resources is easier,
  - → the design can be highly optimized by blurring the separation between layers.

## Two tier: client/server





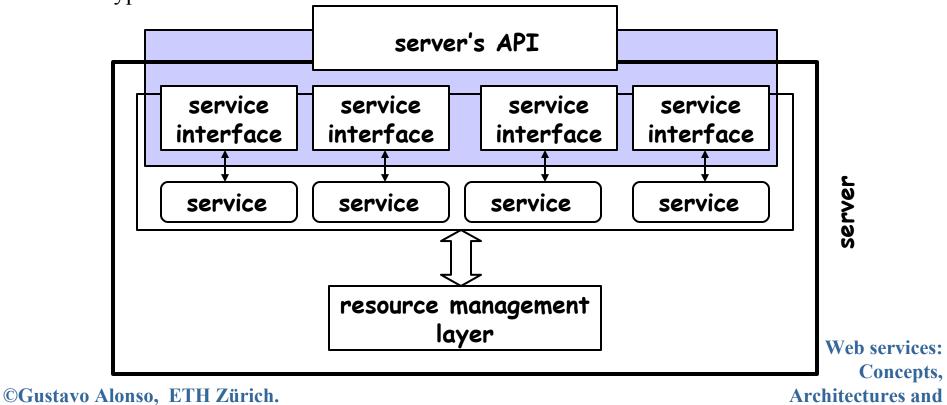
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- As computers became more powerful, it was possible to move the presentation layer to the client. This has several advantages:
  - → Clients are independent of each other: one could have several presentation layers depending on what each client wants to do.
  - → One can take advantage of the computing power at the client machine to have more sophisticated presentation layers. This also saves computer resources at the server machine.
  - → It introduces the concept of API (Application Program Interface). An interface to invoke the system from the outside. It also allows designers to think about federating the systems into a single system.
  - → The resource manager only sees one client: the application logic. This greatly helps with performance since there are no client Web services: connections/sessions to maintain\_cepts,

Architectures and

## API in client/server

- Client/server systems introduced the notion of service (the client invokes a service implemented by the server)
- Together with the notion of service, client/server introduced the notion of service interface (how the client can invoke a given service)
- Taken all together, the interfaces to all the services provided by a server (whether there are application or system specific) define the server's Application Program Interface (API) that describes how to interact with the server from the outside
- Many standardization efforts were triggered by the need to agree to common APIs for each type of server



## Technical aspects of the 2 tier architecture

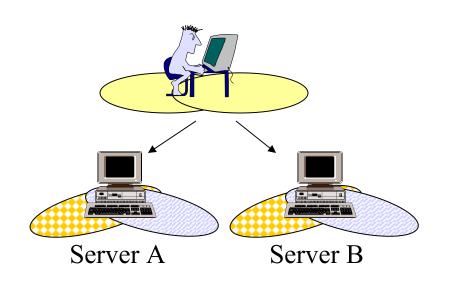


- □ There are clear technical advantages when going from one tier to two tier architectures:
  - $\rightarrow$  take advantage of client capacity to off-load work to the clients
  - $\rightarrow$  work within the server takes place within one scope (almost as in 1 tier),
  - → the server design is still tightly coupled and can be optimized by ignoring presentation issues
  - → still relatively easy to manage and control from a software engineering point of view
- □ However, two tier systems have disadvantages:
  - → The server has to deal with all possible client connections. The maximum number of clients is given by the number of connections supported by the server.
  - → Clients are "tied" to the system since there is no standard presentation layer. If one wants to connect to two systems, then the client needs two presentation layers.
  - → There is no failure or load encapsulation. If the server fails, nobody can work. Similarly, the load created by a client will directly affect the work of others since they are all competing for the same resources.

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## The main limitation of client/server





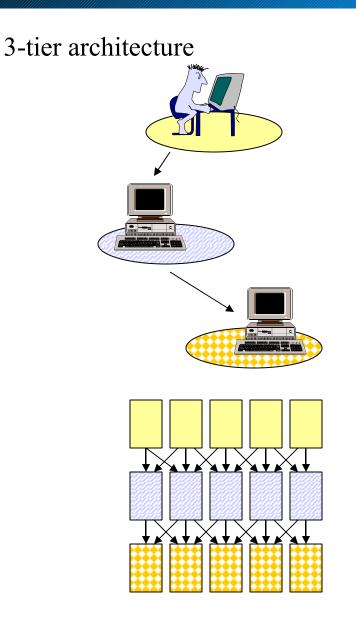
- If clients want to access two or more servers, a 2-tier architecture causes several problems:
  - → the underlying systems don't know about each other
  - → there is no common business logic
  - → the client is the point of integration (increasingly fat clients)

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- → The responsibility of dealing with heterogeneous systems is shifted to the client.
- → The client becomes responsible for knowing where things are, how to get to them, and how to ensure consistency
- This is tremendously inefficient from all points of view (software design, portability, code reuse, performance since the client capacity is limited, etc.).
- There is very little that can be done to solve this problems if staying within the 2 tier model.

#### Three tier: middleware



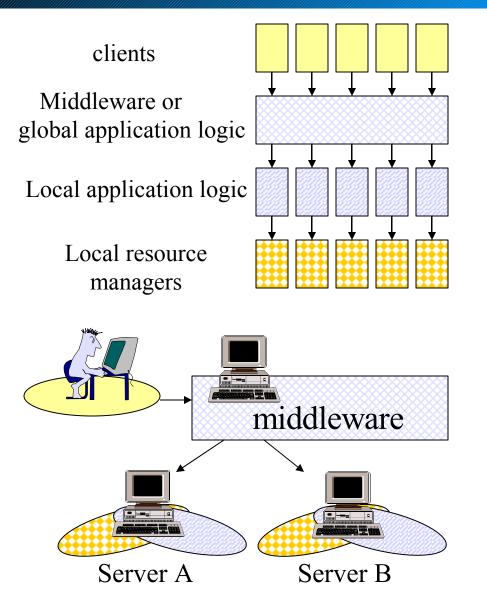


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- □ In a 3 tier system, the three layers are fully separated.
- The layers are also typically distributed taking advantage of the complete modularity of the design (in two tier systems, the server is typically centralized)
- A middleware based system is a 3 tier architecture. This is a bit oversimplified but conceptually correct since the underlying systems can be treated as black boxes. In fact, 3 tier makes only sense in the context of middleware systems (otherwise the client has the same problems as in a 2 tier system).

#### Middleware





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- Middleware is just a level of indirection between clients and other layers of the system.
- It introduces an additional layer of business logic encompassing all underlying systems.
- □ By doing this, a middleware system:
  - → simplifies the design of the clients by reducing the number of interfaces,
  - → provides transparent access to the underlying systems,
  - → acts as the platform for intersystem functionality and high level application logic, and
  - → takes care of locating resources, accessing them, and gathering results.

But a middleware system is just a system like any other! It can also be 1 tier, 2 tier, 3 tier ...
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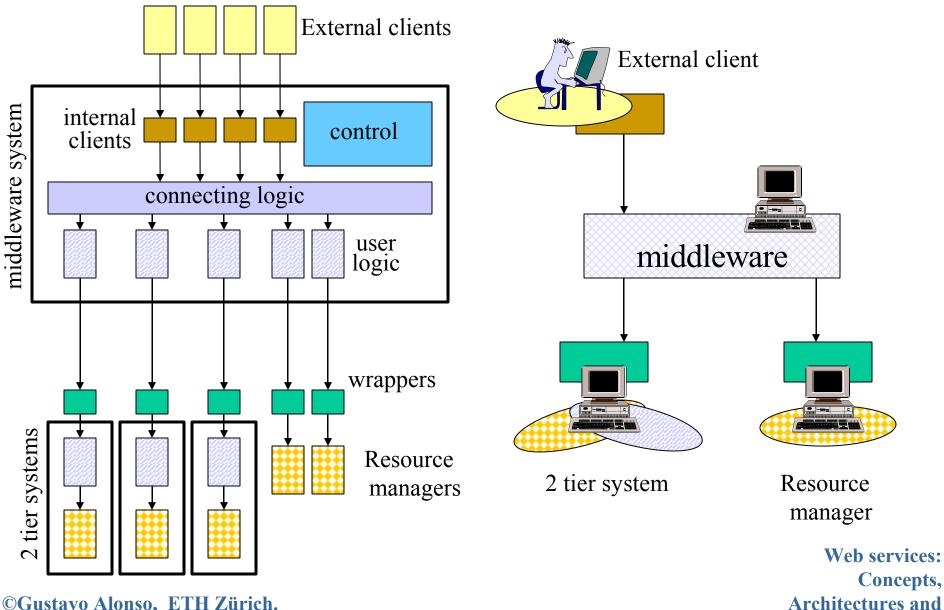
## Technical aspects of middleware



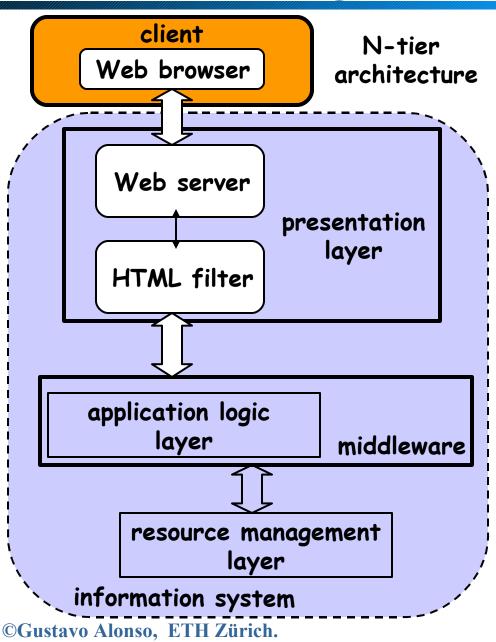
- □ The introduction of a middleware layer helps in that:
  - $\rightarrow$  the number of necessary interfaces is greatly reduced:
    - clients see only one system (the middleware),
    - local applications see only one system (the middleware),
  - $\rightarrow$  it centralizes control (middleware systems themselves are usually 2 tier),
  - $\rightarrow$  it makes necessary functionality widely available to all clients,
  - → it allows to implement functionality that otherwise would be very difficult to provide, and
  - → it is a first step towards dealing with application heterogeneity (some forms of it).
- □ The middleware layer does not help in that:
  - $\rightarrow$  it is another indirection level,
  - $\rightarrow$  it is complex software,
  - $\rightarrow$  it is a development platform, not a complete system

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#### A three tier middleware based system ...

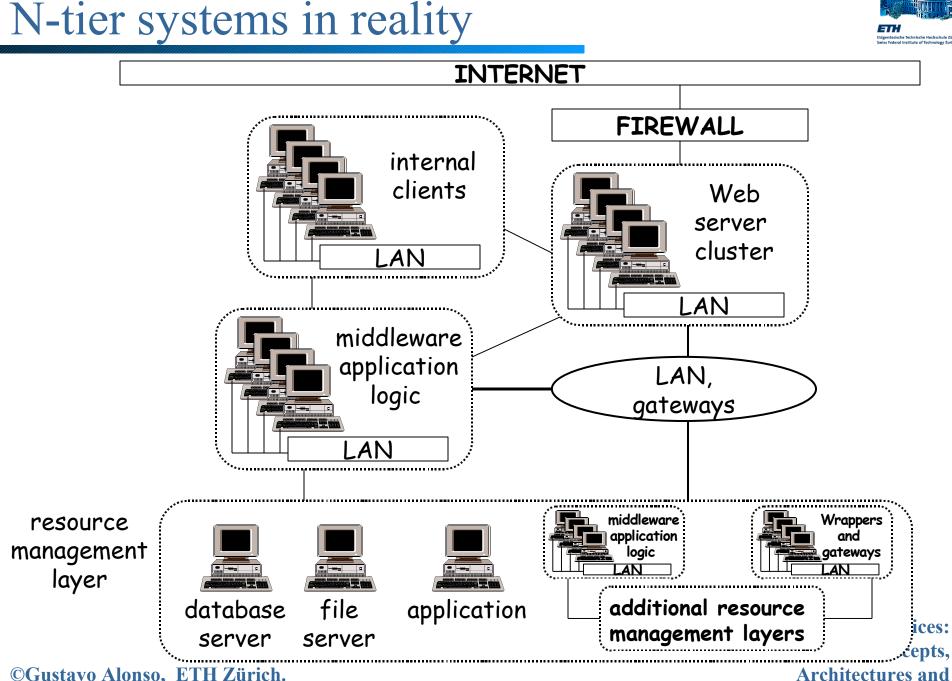


## N-tier: connecting to the Web



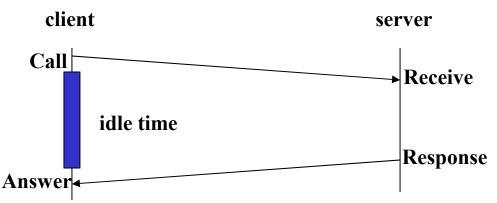
- N-tier architectures result from connecting several three tier systems to each other and/or by adding an additional layer to allow clients to access the system through a Web server
- The Web layer was initially external to the system (a true additional layer); today, it is slowly being incorporated into a presentation layer that resides on the server side (part of the middleware infrastructure in a three tier system, or part of the server directly in a two tier system)
- The addition of the Web layer led to the notion of "application servers", which was used to refer to middleware platforms supporting access through the Web
  Web services:





## Blocking or synchronous interaction

- Traditionally, information systems use blocking calls (the client sends a request to a service and waits for a response of the service to come back before continuing doing its work)
- Synchronous interaction requires both parties to be "on-line": the caller makes a request, the receiver gets the request, processes the request, sends a response, the caller receives the response.
- The caller must wait until the response comes back. The receiver does not need to exist at the time of the call (TP-Monitors, CORBA or DCOM create an instance of the service/server /object when called if it does not exist already) but the interaction requires both client and server to be "alive" at the same time



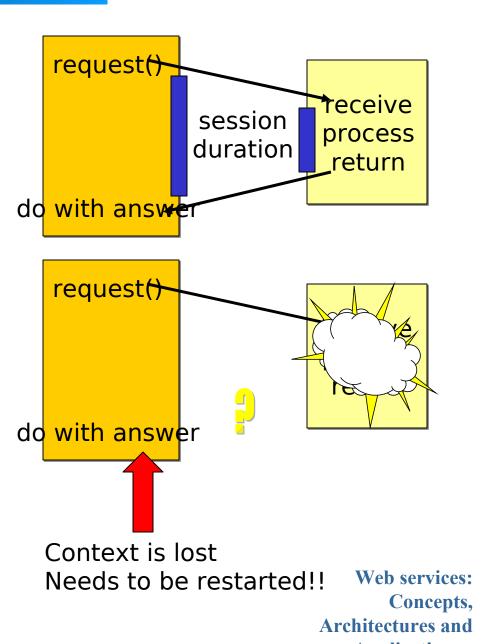
- Because it synchronizes client and server, this mode of operation has several disadvantages:
  - $\rightarrow$  connection overhead
  - → higher probability of failures
  - → difficult to identify and react to failures
  - → it is a one-to-one system; it is not really practical for nested calls and complex interactions (the problems becomes even more acute)



## Overhead of synchronism

Edgendeside et fechadede Zaidó

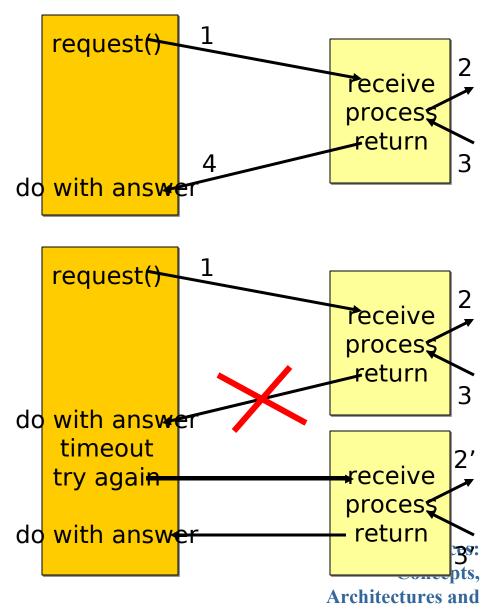
- Synchronous invocations require to maintain a session between the caller and the receiver.
- Maintaining sessions is expensive and consumes CPU resources. There is also a limit on how many sessions can be active at the same time (thus limiting the number of concurrent clients connected to a server)
- □ For this reason, client/server systems often resort to connection pooling to optimize resource utilization
  - $\rightarrow$  have a pool of open connections
  - → associate a thread with each connection
  - $\rightarrow$  allocate connections as needed
- Synchronous interaction requires a context for each call and a context management system for all incoming calls. The context needs to be passed around with each call as it identifies the session, the client, and the nature of the interaction.



## Failures in synchronous calls



- If the client or the server fail, the context is lost and resynchronization might be difficult.
  - → If the failure occurred before 1, nothing has happened
  - → If the failure occurs after 1 but before 2 (receiver crashes), then the request is lost
  - → If the failure happens after 2 but before 3, side effects may cause inconsistencies
  - → If the failure occurs after 3 but before 4, the response is lost but the action has been performed (do it again?)
- □ Who is responsible for finding out what happened?
- Finding out when the failure took place may not be easy. Worse still, if there is a chain of invocations (e.g., a client calls a server that calls another server) the failure can occur anywhere along the chain.



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#### Two solutions



#### ENHANCED SUPPORT

- Client/Server systems and middleware platforms provide a number of mechanisms to deal with the problems created by synchronous interaction:
  - → Transactional interaction: to enforce exactly once execution semantics and enable more complex interactions with some execution guarantees
  - → Service replication and load balancing: to prevent the service from becoming unavailable when there is a failure (however, the recovery at the client side is still a problem of the client)

#### ASYNCHRONOUS INTERACTION

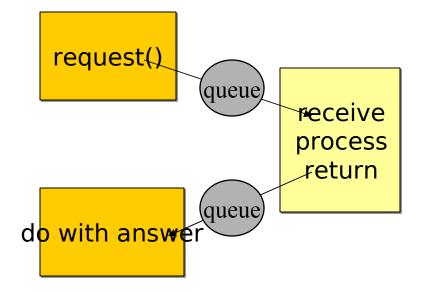
- Using asynchronous interaction, the caller sends a message that gets stored somewhere until the receiver reads it and sends a response. The response is sent in a similar manner
- Asynchronous interaction can take place in two forms:
  - → non-blocking invocation (a service invocation but the call returns immediately without waiting for a response, similar to batch jobs)
  - → persistent queues (the call and the response are actually persistently stored until they are accessed by the client and the server)

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## Message queuing

- Reliable queuing turned out to be a very good idea and an excellent complement to synchronous interactions:
  - → Suitable to modular design: the code for making a request can be in a different module (even a different machine!) than the code for dealing with the response
  - → It is easier to design sophisticated distribution modes (multicast, transfers, replication, coalescing messages) an it also helps to handle communication sessions in a more abstract way
  - → More natural way to implement complex interactions between heterogeneous systems



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